

## Contact

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## Top Skills

Email Configuration

Device Setup

Customer Interaction

# Ian Galope

Freelance Information Technology Consultant | CompTIA Security+,  
Cybersecurity

Germantown, Maryland, United States

## Summary

**\*\*Need Reliable IT Help?\***

Meet Ian Galope, your local freelance IT technician, here to make technology simple for you!

**\*\*Recent Client Stories:\*\***

- Fixed a phone issue where images weren't sending and emails were stuck in the Outbox by adjusting email settings.
- Synced Gmail with a work calendar for seamless organization.
- Set up a professional work email account and took a head-shot for an avatar.
- Brought an older desktop back to life—set it up, ensured smooth booting, and installed a new wireless mouse for easy navigation.

**\*\*What can I do for you?\***

- Solving obscure and frustrating tech woes, seriously nothing is too weird!
- Setting up new devices
- Syncing calendars & emails
- Installing software & hardware ...and more!

Email [galopeian@gmail.com](mailto:galopeian@gmail.com)

Free 15 Minute tech consultation via Zoom

Client Intake Form Link: <https://forms.gle/UhsaeCaK8QbNuLSLA>

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## Experience

Ian Galope

Freelance Information Technology Consultant

June 2024 - Present (4 months)

Germantown, Maryland, United States

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## Uber

### Delivery Driver

October 2020 - December 2023 (3 years 3 months)

Washington DC-Baltimore Area

## Datawatch Systems

### Central Station Operator

November 2016 - August 2020 (3 years 10 months)

Bethesda, Maryland, United States

## Center for Global Health Engagement (CGHE)

### Administrative Assistant

October 2014 - September 2016 (2 years)

North Bethesda, Maryland, United States

## Wegmans Food Markets

### Barista

March 2013 - May 2014 (1 year 3 months)

Germantown, Maryland, United States

## Regal

### Concessions

October 2009 - May 2013 (3 years 8 months)

Germantown, Maryland, United States

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## Education

University of Maryland Global Campus

Bachelor of Science - BS, Cybersecurity · (October 2021 - December 2024)

Montgomery College

· (September 2010 - May 2013)

Seneca Valley High School

· (2006 - 2010)